

MERRYCHEF®



MERRYCHEF TECH ASSIST APP
AVAILABLE ON APPLE & GOOGLE

Welbilt UK Ltd Ashbourne House
The Guildway
Old Portsmouth Road
Guildford,
GU3 1LR

Tel UK Office +44 (0) 1483 464 900

Email Technical - Merrychef.TechSupport@welbilt.com

Website – <https://www.merrycheftechnical.com>

Tech Advisory Number: TAMCF00006 25/05/2023

Technical Advisory Notice: connex Firmware Update Instructions for updating from V2.0.0 to V2.0.1 for all X12 & X16 Merrychef connex models, 50 & 60 Hz.

Merrychef® always strives to improve its products based on customer feedback and data.

A new firmware version has been released – version 2.0.1

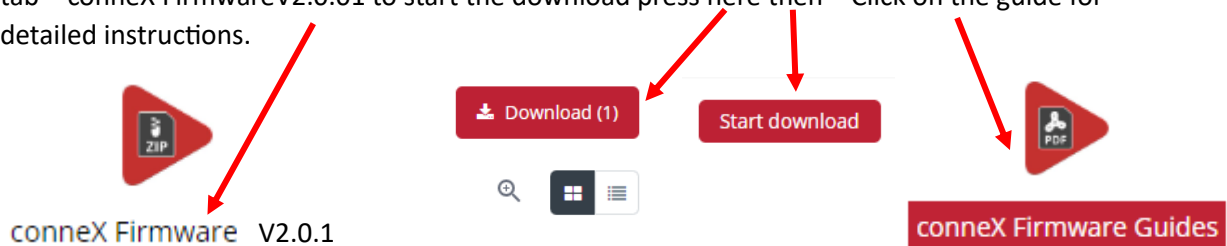
This can be downloaded by following the instructions below.

NOTE – You will need a blank “formatted” USB key / pen drive 16 GB or less.

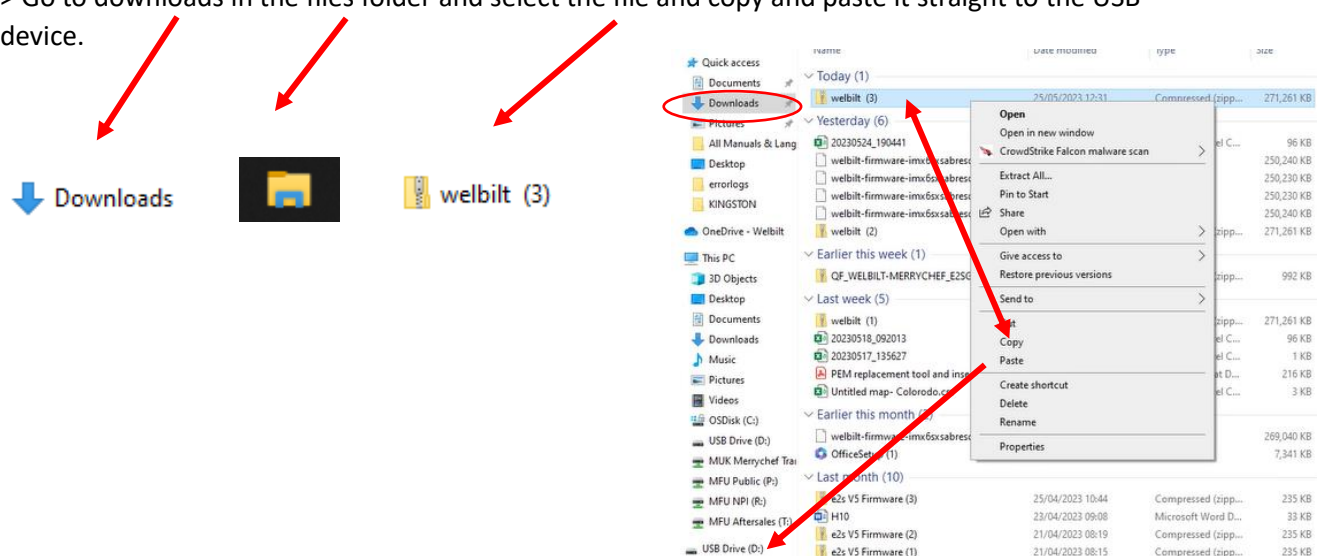
MANDATORY – ALL OVENS TO BE UPDATED TO THE LATEST FIRMWARE VERSION V.2.0.1 WHEN ATTENDING ANY CONNEX OVEN / SITE FOR ANY REASON.

> Download the firmware V2.0.1 from the download link by visiting the following website – <https://www.merrycheftechnical.com>

Then select Firmware – MenuConnect – Scroll down to the bottom of the web page and click on the tab – connex FirmwareV2.0.01 to start the download press here then – Click on the guide for detailed instructions.



> Go to downloads in the files folder and select the file and copy and paste it straight to the USB device.

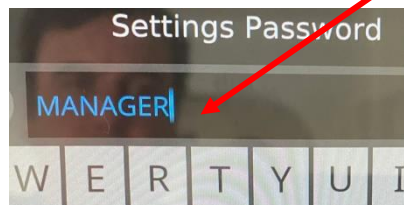


> you are now ready to start the firmware update process.

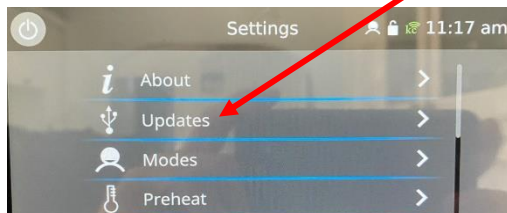
> With the oven powered off insert the USB into the USB port located behind the front air filter cover.



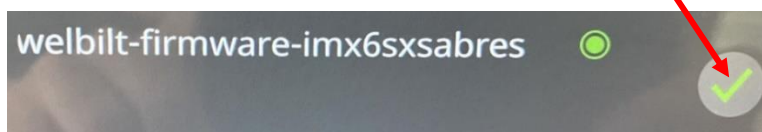
> Turn the oven on and go to the settings “cog symbol” and enter the password MANAGER all upper case.



> Select updates then select Update UI Firmware



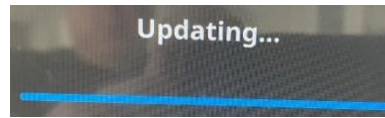
> Select the firmware file and press the green tick / check mark.



> The screen will show validating the file.

Validating the file, please wait...

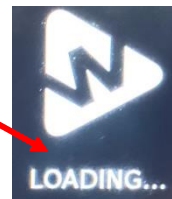
> The screen will then show updating.



> This will take around 8 minutes for the blue bar to fully load.

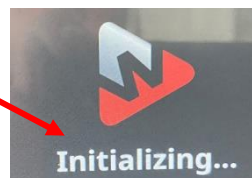
> The screen will then switch off and go blank.

> The screen will then come back on and say "loading".

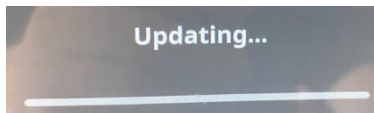


> The screen will then switch off and go blank.

> Then the screen will say Initializing.

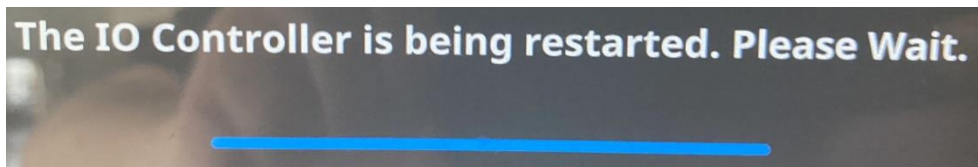


> The screen will say "updating".



> Total time now will be around 15 /16 minutes.

> The IO "touch screen" will then restart.



> Once you see the power button remove the USB from the USB port and close the filter door.



Go to the info button at the startup screen and check the firmware version now says IO – V2.0.1



The image shows a dark screen with white text displaying system information. The text is as follows:

- Birth Date:** 09/01/2023
- Commission Date:** 03/02/2023
- Recommission Date:** -
- UI Version:** 2.0.1
- IO Version:** 000.008.080

A red arrow originates from the text above and points to the "IO Version" field.